

# OfficeServ™ Softphone

## Enterprise IP Solutions

The Samsung OfficeServ Softphone transforms a personal computer into a powerful communication tool with the full range of Samsung's keyset features. Softphone is a Voice over IP (VoIP) application that enables OfficeServ users to communicate with the phone switch over the LAN or WAN from their PC. With a USB headset or handset, the Softphone provides virtually identical functionality as the ITP-5112L desktop IP phone.

As a member of the Samsung OfficeServ Suite of Computer Telephony Integration (CTI) Applications, Softphone is a software-based solution that loads directly onto a laptop or desktop PC running Microsoft Windows®. It is the ideal solution for the telecommuter and road warrior. These mobile professionals remain fully connected and productive by placing internal and external calls as if they were in their own offices. Initiating a conference call with up to five participants from an airport lounge, speed dialing a colleague while working at home, and checking voicemail messages from a hotel room when traveling on business are a snap with Samsung's OfficeServ Softphone.



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Softphone seamlessly provides enterprise mobile professionals with access to their business telephone systems as if they were at their own desks – wherever and whenever. Following are some of the benefits of Softphone:

- ▶ Rich set of telephone features
- ▶ Familiar interface that captures the functions of the large display phone, ITP 5112L
- ▶ A true voice and data convergence solution using a single desktop device
- ▶ Intuitive, flexible interface with four selectable skins or interfaces and 99 programmable keys
- ▶ Import/Export Outlook® Contacts, look up, and direct dial from Personal Directory
- ▶ Call logs/History tracks for all inbound and outbound calling activity
- ▶ Short message capability among Softphone users
- ▶ Message notification and voicemail access

OfficeServ Softphone is available for OfficeServ 7400, OfficeServ 7200, OfficeServ 7100, OfficeServ 500 or OfficeServ 100 with the following minimum system release versions:

Product	Release Version
OfficeServ 7400	3.31 or higher
OfficeServ 7200	2.44 or higher
OfficeServ 7100	4.01 or higher
OfficeServ 500	2.44 or higher
OfficeServ 100	2.44 or higher

OfficeServ Softphone is compatible with the following OfficeServ applications:

Application	Release Version
OfficeServ EasySet	2.8.0.0 or higher
OfficeServ DataView	1.1.0.0 or higher
OfficeServ Call	5.2.0.0 or higher
OfficeServ Operator	1.3.5.0 or higher
Samsung Voicemail	All releases

OfficeServ Softphone has the following minimum PC system requirements:

Category	Specification
Operating System	Windows 2k/XP/2003/Vista
Processor (CPU)	Pentium 4, 1.6 GHz or higher
Memory	512 Mbytes or higher
HDD	20 Gbytes or larger
Network Interface Card	10/100 BASE-T
Sound Card	Bi-directional sound card
Others	USB Headset, USB Handset, or microphone and speaker



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